



LINCOLN  
MEMORIAL  
SHRINE

CIVIL WAR MUSEUM ■ RESEARCH CENTER

## COVID-19 REOPENING PROCEDURES

In accordance with State regulations to mitigate the spread of COVID-19, the Lincoln Memorial Shrine was closed on Monday, March 16, 2020. Following guidance from the California Department of Public Health and San Bernardino County, the staff of the Lincoln Memorial Shrine will implement the following policies and procedures as part of the Lincoln Memorial Shrine Reopening Action Plan.

### **STAGE THREE**

- Touchless entry – front door will remain open during hours of operation
- Museum flow – signage clearly indicating recommended flow
- Museum Store closed
- Restrooms closed
- Interactive Exhibits and Public Seating removed

#### **Visitor Guidelines:**

- Clearly posted at entrance, including face coverings, hand cleaning, and social distancing requirements
- Limited capacity information
- Restrictions on people who are ill or exhibiting symptoms of illness
- Museum flow guidance
- Visitor brochures available upon request

#### **Cleaning:**

- Surfaces touched by staff or the public must be cleaned often, including door handles and exhibit cases
- Sanitize staff and volunteer desks, phone, tablet, and alarm keypad twice a day

#### **Capacity Control & Social Distancing:**

- Capacity control – 7-8 persons per wing, assuming several are part of same family group
- Shrine attendants will be responsible for enforcing capacity limitations
- Social distancing between disparate groups highly recommended
- No groups tours or in-person programs and events
- Continue virtual presentations and exhibitions



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### **Visitor Requirements:**

- Face coverings must be worn at all times
- Face coverings must cover nose, mouth, and chin
  - Face coverings will be offered to visitors who do not have them
- Visitors must use touchless hand sanitizer at arrival

### **STAGE FOUR (in addition to Stage Three procedures)**

#### **Cleaning**

- Decrease cleaning to twice a day
- Sanitize museum store cases and cash register

#### **Capacity Control & Social Distancing:**

- Increase capacity to 10-12 persons per wing
- Small group tours and in-person programs and events allowed

#### **Museum Store:**

- Touch-free shopping with items in cases and behind Plexiglas
- Cashless transactions strongly recommended
- Exact cash and checks accepted for Museum Store purchases

#### **Restrooms:**

- Sanitize, including handles, sink, faucet, soap and towel dispenser, twice a day
- Keep soap, sanitizer, and towel dispenser stocked

### **STAGE FIVE**

- Resume regular operations, including museum store, tours, interactive exhibits, public seating, and use of all building facilities
- Social distancing between staff, volunteers, and patrons will be recommended
- Hand sanitation guidelines will continue
- Cleaning will be decreased to once a day